

Webinar on

The Human Error Tool Box: a Practical Approach to Human Error

Learning Objectives

- Understand human error: factors and causes*
- Understand the importance: regulatory and business*
- Define the process to manage Human Error deviations*
- Learn about human error measurement*
- Learn about tools for measurement*
- Establish Key Performance Indicators*
- Define and measure human error rate, cognitive load, and CAPA effectiveness*
- Identify what I can do to support human reliability*



Human error is known to be the primary cause of quality and production losses in many industries.

PRESENTED BY:

Ginette Collazo, Ph. D. is an Industrial-Organizational Psychologist with 20 years of experience that specializes in Engineering Psychology and Human Reliability, disciplines that study the interaction between human behavior and productivity. She has held positions leading training and human reliability programs in the Pharmaceutical and Medical Device Manufacturing Industry.



On-Demand Webinar

Duration : 90 Minutes

Price: \$200

Webinar Description

Human error is known to be the primary cause of quality and production losses in many industries. Although it is unlikely that human error will ever be eliminated, many human performance problems can be prevented. Human errors start at the design stage. From procedures, training, and workplace environment many variables that affect human behavior CAN be manipulated reducing the likelihood of these occurrences. When working with these challenges, it is imperative to understand human behavior and the psychology of error as well as understand exactly where the weaknesses of the system are so that they can be improved and fixed. This course offers practical approaches and tools to address human performance issues in GMP related environments by using a particular methodology to correct, prevent and avoid reoccurrence of these matters.



Who Should Attend ?

Training managers and coordinators

Operations

Manufacturing

Plant Engineering

QA/QC staff

Process excellence/improvement professionals

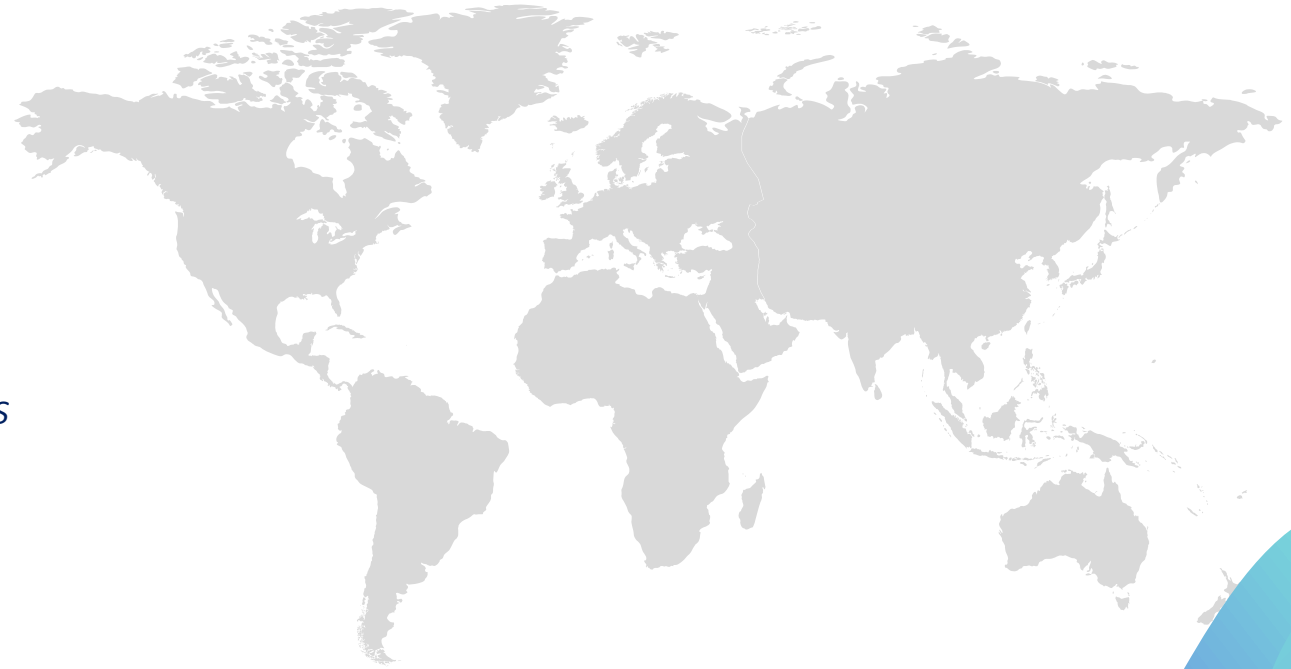
Industrial/process engineers

Compliance officers

Regulatory/legislative affairs professionals

General/corporate counsel

Executive management



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